



1500/256k ADSL Service Application Form

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Ph: 1300 799 313

Fax: (02) 6332 9888

www: <http://www.ix.net.au>

| | | | |
|--|---------------|---|----------------------------------|
| Contact Person: | | | |
| Address: | | City: | Postcode: |
| Home Phone | Work Phone | Fax | Mobile |
| Drivers License | Date of Birth | Contact Email address: (Where E-Bills/Notifications will be emailed to: | |
| Surrender Phone No# (Number to activate ADSL on) | | Current IX Username: (If Applicable) | Password: (ADSL Router Security) |

Account Types: (Note: All prices shown are inclusive of GST and for 12 month minimum contract term.)

- \$69.95** for 1500/256kbps ADSL service including 10 Gigabytes of Downloads – Excess \$0.05 per megabyte
- \$79.95** for 1500/256kbps ADSL service including 20 Gigabytes of Downloads – Excess \$0.05 per megabyte
- \$89.95** for 1500/256kbps ADSL service including 30 Gigabytes of Downloads – Excess \$0.05 per megabyte
- \$109.95** for 1500/256kbps ADSL service including **UNLIMITED*** Downloads - *AUP Applies to this service

Setup Charges/Modem Packages

Setup Charges:

- FREE** Line Activation on a 24 month contract
- \$99.00** Line Activation Fee on a 12 month contract

Professional Services:

- \$100/Hr** Onsite Professional Installation
- \$100/Hr** Other Professional Services

Modem Packages:

- NONE** I will be supplying my own Modem or Router in which I will be configuring myself
- \$99.00** Netgear DG632 Router (ADSL Modem/Router Single USB/Ethernet Interface)
- \$129.00** Netgear DG834 Router (ADSL Router, 4 Port Switch, SPI Firewall, VPN)
- \$189.00** Netgear DG834G Router (ADSL Router, 4 Port Switch, SPI Firewall, VPN, 802.11g Wireless)
- \$299.00** Netgear DG834GV Router (ADSL Router, 4 Port Switch, SPI Firewall, 802.11G Wireless, VoIP)

ADSL Filters

- \$14.60** ADSL Micro Filter
- \$29.70** ADSL Central Filter
- \$29.40** ADSL Central Splitter

ADSL Filters

- \$25.00** Double Filter, Series 600
- \$29.95** ADSL Wall Filter

Wireless Adapters

- \$49** Wireless PCI card (802.11g)
- \$49** Wireless PCMCIA card (802.11g)
- \$79** Wireless USB Adapter (802.11g)

Credit Card Payment Authorisation

Credit Card accounts are billed automatically monthly in advance for the ADSL service; excess usage charges are billed monthly in arrears. Please read conditions of Credit Card use outlined in our T&C's: <http://www.ix.net.au/terms.htm>

- I Authorise Internet Express/Zircon Systems/Nexon to auto debit the my credit card until further notice.

| | | | | |
|--------------------------|------------------------------------|--------------------------------------|------------------------------------|---|
| Credit Card Type: | <input type="checkbox"/> Visa Card | <input type="checkbox"/> Master Card | <input type="checkbox"/> Bank Card | <input type="checkbox"/> American Express |
| Credit Card No.: | | -- | | -- |
| Signature: | | | Expiry Date: | -- |
| Card Holder: | | | Date: | |

Cash/Cheque Payments

Cash/Cheque accounts are billed automatically monthly in advance for the ADSL service; excess usage charges are billed monthly in arrears. Please read conditions of Cash/Cheque/Direct Deposit use outlined in our T&C's.

<http://www.ix.net.au/terms.htm>

| | | | |
|------------------------------------|--|-------------------------|----|
| (If Applicable) Cheque No.: | | Initial Payment: | \$ |
|------------------------------------|--|-------------------------|----|

I have read and agreed to abide by the **Terms & Conditions** outlined (<http://www.ix.net.au/terms.htm>)

Signed: _____ **Date:** _____

| | | |
|---|------------------------|---------------|
| Office Use Only: LILO SQ [] Application Entered [] LILO Order Placed [] Router Configured [] | LOLO Reference Number: | Submitted by: |
|---|------------------------|---------------|

Fax completed form to (02) 6332 9888

PLEASE RETAIN A COPY OF THIS FORM FOR YOUR PERSONAL RECORDS

Zircon Systems Australia

ABN 70 095 335 023

Additional Information for IX Broadband

- This service is based on a 12 or 24 month contract as selected.
- Any unused portion of the megabytes included in the monthly fee does not roll over into the following month.
- 1 Gigabyte will be calculated as 1000 Megabytes.
- Approximately 20 working days will be required to provision and activate the broadband service, longer periods may be experienced if a transposition is required due to the customer's PSTN service being on a Pair Gain (PGS) or Spectrum Sharing Service (SSS) or other such services.
- Internet Express/Zircon Systems/Nexon will not be responsible for the loss or poor ADSL service due to poor PSTN wiring at the customer's premise or as a result of inadequate filtering or incompatible devices.
- Backup modem dial-up account can be activated on request for ADSL customers; this dial-up account is subject to a usage rate of \$1.10/hour when used.
- A surrender number is a nominated PSTN Service (phone number) that can be used for this broadband ADSL service. The nominated number for surrender must not have any other services on it (e.g. be part of a rotary group or commander system or PABX, Alarm System, ISDN), with exception to phone and fax.
- Normal telecommunication call charges apply for customer's existing PSTN services.
- ADSL Modem/Router/Accessories which have not been purchased/supplied by Internet Express/Zircon Systems/Nexon will need to be configured by the customer, charges may apply if you require us to configure such devices.
- The ADSL service may be disconnected if the PSTN service (Standard Phone Service) has been disconnected due to non-payment or there has been a change of lease (Name Change), charge may apply to have the ADSL service reconnected.
- Wireless access is designed for open areas and signal strength may vary or be non-existent in closed areas, therefore no guarantee is given on wireless coverage.
- Free support is given in relation to the ADSL service or services which are supplied by Internet Express/Zircon Systems/Nexon, charges may apply for troubleshooting ADSL/Services problems which is a result of customer tampering or incorrect installation of any 3rd party product.
- Technical support for this product is available by phoning our Customer Service Team during the hours 8am - 6pm weekdays on 1300 799 313 or emailing our Customer Service Team at tech@ix.net.au.

Signed: _____ **Date:** _____