



## Home User Access Application Form

Ph: (02) 6332 9999

Fax: (02) 6332 9888

www: <http://www.ix.net.au>

|  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
|--|--|------------------------------------|--|--------------|--|--------------------------------------|--|---|--|------------------------------------|--|---------------------|--|---|--|---------------|--|--|--|
| Name   |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| Address  |  |                                    |  |              |  |                                      |  | City  |  |                                    |  | State               |  |   |  | Postcode      |  |  |  |
| Home Phone   |  |                                    |  |              |  | Work Phone                           |  |   |  |                                    |  | Fax                 |  |   |  |               |  |  |  |
| Mobile   |  |                                    |  |              |  | Date Of Birth                        |  |   |  |                                    |  | Drivers License     |  |   |  |               |  |  |  |
| <b>Login Name</b>  |  |                                    |  |              |  |                                      |  | <b>Password</b>   |  |                                    |  |                     |  |   |  |               |  |  |  |
| Login name must be 2-15 characters and all lowercase. Login name can only be made up of alphanumeric characters (a-z, 0-9). Your login name will also form the first part of your email address. Login name changes are subject to an account creation fee.  |  |                                    |  |              |  |                                      |  | Password must be at least 5 characters and <u>should</u> include at least 2 letters and a number. Password can only be made up of alphanumeric characters (a-z, 0-9). |  |                                    |  |                     |  |   |  |               |  |  |  |
|  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Setup Charges:</b>  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <input type="checkbox"/> \$22 Onsite Connection Charge   |  |                                    |  |              |  |                                      |  | <input type="checkbox"/> \$33 Account Creation Fee (Once Only)  |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Account Types: (Note: All prices shown are inclusive of the GST tax.)</b>   |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <input type="checkbox"/> <b>\$3.30/Hour</b> Casual rate – No Time or Download limits. Minimum \$5.50 usage charge applies.<br><input type="checkbox"/> <b>\$11/Month</b> for 12 Hours/Month – Overtime is charged at \$2.75 per hour. No Download limits.<br><input type="checkbox"/> <b>\$21/Month</b> for 25 Hours/Month – Overtime is charged at \$2.20 per hour. No Download limits.<br><input type="checkbox"/> <b>\$32/Month</b> for 70 Hours/Month – Overtime is charged at \$1.10 per hour. No Download limits.<br><input type="checkbox"/> <b>\$43/Month</b> for 120 Hours/Month – Overtime is charged at \$1.10 per hour. No Download limits.<br><input type="checkbox"/> <b>\$61/Month</b> for 180 Hours/Month – Overtime is charged at \$1.10 per hour. No Download limits.<br><input type="checkbox"/> <b>\$76/Month</b> for 250 Hours/Month – Overtime is charged at \$1.10 per hour. No Download limits<br><br><input type="checkbox"/> <b>\$24.95/Month</b> for <b>Unlimited*</b> - Unlimited Hours, 800Mb Data Limit, 4 Hour Session Limit, \$0.17 Per MB Excess.<br><input type="checkbox"/> <b>\$39.95/Month</b> for <b>Unlimited/Unlimited**</b> - Unlimited Hours, Unlimited Data, 6 Hour Session Limit.<br><b>Note:</b> Please read conditions regarding the Unlimited plans on the reverse side of this form. |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Credit Card Payment Authorisation</b>   |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| Credit Card accounts are billed automatically at the beginning of each month for amounts outstanding, please read conditions of Credit Card use outlined in our Terms & Conditions. ( <a href="http://www.ix.net.au/terms.htm">http://www.ix.net.au/terms.htm</a> )  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <input type="checkbox"/> I give permission for Internet Express/Zircon Systems to auto debit my nominated credit card until further notice.  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Credit Card Type:</b>   |  | <input type="checkbox"/> Visa Card |  |              |  | <input type="checkbox"/> Master Card |  |   |  | <input type="checkbox"/> Bank Card |  |                     |  | <input type="checkbox"/> American Express |  |               |  |  |  |
| <b>Credit Card No.:</b>  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Signature:</b>  |  |                                    |  |              |  |                                      |  | <b>Expiry Date:</b>   |  |                                    |  |                     |  |   |  |               |  |  |  |
|  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Card Holder:</b>  |  |                                    |  |              |  |                                      |  | <b>Date:</b>  |  |                                    |  |                     |  |   |  |               |  |  |  |
|  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Cash/Cheque Payments</b>  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| Cash or Cheque payments must be paid in advance. Standard plan accounts must initially be paid 3 months in advance and then quarterly. Casual accounts must initially pay \$50 to place the account in credit. Payments would then be monthly or as required.  |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Cheque No.:</b>   |  |                                    |  |              |  |                                      |  | <b>Cheque Amount:</b>   |  |                                    |  | \$                  |  |   |  |               |  |  |  |
| <b>Cash Payment: Amount:</b>   |  |                                    |  | \$           |  |                                      |  | <b>Initial C/C Debit:</b>   |  |                                    |  | \$                  |  |   |  |               |  |  |  |
| I have read and agreed to abide by the <b>terms and conditions</b> outlined (also available online at <a href="http://www.ix.net.au/terms.htm">http://www.ix.net.au/terms.htm</a> ).   |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| <b>Signed:</b> _____   |  |                                    |  |              |  |                                      |  |   |  |                                    |  | <b>Date:</b> _____  |  |   |  |               |  |  |  |
| Office Use Only:   |  |                                    |  |              |  |                                      |  |   |  |                                    |  |                     |  |   |  |               |  |  |  |
| IBS: [ ]   |  |                                    |  | Mailbox: [ ] |  |                                      |  | Initial Payment: [ ]  |  |                                    |  | Date Connected: / / |  |   |  | Submitted by: |  |  |  |

Fax completed form to (02) 6332 9888

Zircon Systems Australia  
ABN 70 095 335 023

**PLEASE RETAIN A COPY OF THIS FORM FOR YOUR PERSONAL RECORDS**

## **Unlimited Plans Conditions**

- These plans are strictly for non-commercial use only and are not be used with any other broadband services.
- The Unlimited\* plan is a volume billed product with a download limit of 800MB per month. Customers who exceed this 800MB limit in any month will be charged for additional megabytes at \$0.17 per megabyte.
- Any unused portion of the megabytes included in the monthly fee for the Unlimited\* plan does not roll over into the following month.
- Only one connection per login at a time is permitted.
- Running any public access servers/services providing any public information from a computer connected via this plan is strictly prohibited.
- These plans are not designed as a continuous connection as a 4 hour session limit applies to the Unlimited\* plan and a 6 hour session limit applies to the Unlimited/Unlimited\*\* plan.
- Customers will be disconnected after 60 minutes of idle time, regardless of which network they are accessing.
- In peak periods, modems may not always be available.
- Normal telecommunication call charges apply. Customers with 56k (V90) modems should be able to connect speeds greater than 33.6kbps depending on their line conditions.
- Technical support for this product is available online at our “Online Help” section of our home page, Phoning during the hours 9am - 8pm weekdays on 02 6332 9999 or emailing our Technical Support Team tech@ix.net.au.

**NOTE: The Unlimited Plans may be changed or withdrawn at any time. Customers will be given one month's notice of withdrawal or any changes to plan.**